



**POLICY AND OBJECTIVES
FOR QUALITY AND THE ENVIRONMENT**



After the transfer of the two plants to the new headquarters in Trofarello, the management of National Molding Italia has reiterated the new objectives, which include:

- Completing activities to make the new production site efficient in carrying out business processes, maintaining a proper balance between social, environmental, and economic responsibility;
- Customer satisfaction;
- Developing activities in a sustainable and environmentally compatible manner;
- Managing corrective/preventive actions to prevent the effects of non-conformities;
- Meeting the needs and expectations of stakeholders.

In particular, the general objectives identified by the management are:

1. Systematic reduction of PPM values and finalization of the new layout to improve production efficiency;
2. Completion of the improvement plan derived from the context and risk analysis;
3. Maintaining certifications, promoting their integration and synergy;
Quality: IATF 16949:2016 technical specification; ISO 9001:2015 standard;
Environment: ISO 14001:2015 standard;
4. Continuous evaluation of the environmental aspects associated with production processes;
5. Maintaining compliance with requirements, legislation, and regulations related to direct and indirect environmental aspects;
6. Pursuing the reduction of environmental impacts to the level corresponding to the economically practicable application of the best available technology;
7. Consolidating corporate ethical aspects.

Achieving these objectives will allow for more efficient organization, greater stakeholder satisfaction, reduced environmental impacts, and quality costs.

Management

- (a) Dissemination of the Quality and Environmental Policy and Objectives through identified communication means (organization chart, job descriptions, meetings) to all company functions;
- (b) Quality planning with the support of the Quality Manager;
- (c) Ensuring adequate and aware resources for the identified activities;
- (d) Periodically and systematically reviewing the effectiveness and efficiency of the quality and environmental management system, including objectives and improvement plans;
- (e) Developing training, competence, and awareness of personnel to optimize involvement for corporate improvement;
- (f) Seeking measures to contain energy consumption and prevent pollutant emissions through the application of the best technologies/costs, ensuring the use of raw materials free of S.V.H.C.;
- (g) Reducing and optimizing the use of natural resources;
- (h) Effective and efficient management of waste produced in all production phases, prioritizing reuse, recycling, and recovery where possible;
- (i) Continuous improvement of corporate communication with internal and external stakeholders.

Quality

- (a) Optimization of the organizational flows of the new plant through the update of the Quality/Environment System;
- (b) Planning and implementation of internal audits, with particular attention to areas that have shown deficiencies;
- (c) Implementing and supporting process and product audits with the Process Owners for the Automotive sector;
- (d) Planning and implementing appropriate corrective actions to eliminate systematic causes of errors/failures/anomalies in processes and products;
- (e) Systematic preparation of management reviews in collaboration with the Process Owners, implementing and monitoring indicators and improvement plans;
- (f) Management and monitoring of corporate indicators for improvement management;
- (g) Organizing records to make them timely and objective regarding the expected aspects;
- (h) Raising personnel awareness on quality and environmental issues and collaborating in the training and qualification of personnel assigned to controls;
- (i) Collaborating in the evaluation and analysis of customer satisfaction.

Commercial

- (a) Consolidating and building loyalty with acquired customers;
- (b) Ensuring the correct allocation of costs for the formulation of estimates/offers;
- (c) Collaborating with the technical office for the analysis of incoming data;
- (d) Accurately and promptly collecting customer requests and translating them into detailed specifications for the technical office;
- (e) Promoting and consolidating the evaluation and analysis of customer satisfaction;

Technical Office

- (a) Optimization of the project management process with the timely management of projects through the use of the new Microsoft Project software to make the development of new processes more complete and timelier;
- (b) Supporting customers in their needs, within the required timeframes, with the collaboration of the relevant departments.

Production

- (a) Optimization of production flows in the new layout and correct use of systems for product realization;
- (b) Ensuring the correct development and control of production activities to minimize the effect of any non-conformities, both qualitative and quantitative;
- (c) Meeting planning requests, respecting customer orders;
- (d) Systematically training personnel assigned to presses and collaborating in the qualification of personnel assigned to controls;
- (e) Optimizing maintenance activities by providing indications for their improvement;
- (f) Preparing complete records for the maintenance of infrastructure and auxiliary plants (refrigerators, compressors, etc.).

Purchasing

- (a) Ensuring procurement that takes into account the actual corporate needs in terms of both OTD and economic level in accordance with the corporate budget;
- (b) Consolidating relationships with suppliers to rationalize purchases and maintain flexibility and the ability to negotiate prices and delivery times over time;
- (c) Requiring suppliers to implement and maintain an effective quality and environmental management system, which includes the adoption of standard measures in line with this policy and compliance with all applicable laws and regulations;

The mentioned objectives are detailed in the improvement plan and in the objectives of the indicators that define the activities to be carried out, the responsibilities, and the related timelines.

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