The NATIONAL MOLDING ITALIA Management, defines the objectives and policies for the Cambiano and Narzole plants, reconfirming the commitment already made over past years to achieving:

- Customer satisfaction;
- Development of its activities in a sustainable way, compatible with the environment;
- Continual improvement of processes and services, maintaining the right equilibrium between social, environmental and economic responsibilities;
- The constant search for corrective / preventive activities to counteract the non-compliant effects resulting from the organization;
- The satisfaction of the needs and expectations of the stakeholders.

In particular, the objectives identified by the Management, are the following:

1. Search for new customers in automotive environments or not;
2. Completion of the improvement plan derived from context and risk analysis;
3. Improvement of relations with customers to increase the relations with NMI;
4. Maintaining certification according to:
   - IATF 16949:2016 technical specifications
   - ISO 9001:2015 regulation
   - ISO 14001:2015 regulation
5. The systematic reduction of rejected ppm and the continuous improvement of production efficiency of the manufacturing process;
6. Constant and appropriate assessment of the environmental aspects associated with production processes;
7. Maintaining compliance with all laws, current regulations and other requisites signed by the organization relating to its direct and indirect environmental aspects;
8. Pursuing the reduction of environmental impacts to a level corresponding with economically feasible application of the best technology available;
9. Consolidating the new aspects of the anti-corruption policy and code of ethics;

The result of achievement of these objectives will be improved organization, greater stakeholders satisfaction and a reduction in quality costs and the environmental impacts.

For the principal processes the following objectives may also be identified:

**MANAGEMENT**
(a) Divulging the quality and environment Policies and Objectives through the company means of communication identified (organization chart, job description, meetings) to all Company Offices;
(b) Planning Quality in all Company sectors, with the contribution of the Quality Manager;
(c) Guaranteeing sufficient resources for the activities identified;
(d) Periodically and systematically re-examining the efficiency of the quality and environment management system and deciding improvement objectives and plans;
(e) Developing training, skills, raising of awareness and involvement of personnel of the organization for continual improvement;
(f) Seeking the measures necessary to limit energy consumption, and also to prevent the production of polluting emissions, through application of the best technologies available at sustainable costs, ensuring the use of raw materials free of S.V.H.C.;
(g) Reducing and optimizing use of natural resources;
(h) Efficiently and effectively managing the waste produced with reference to all phases of production, favoring, where possible, reuse, recycling and recovery;
(i) Continuous improvement of communication with customers, suppliers in terms of quality and environment.

**QUALITY**
(j) Managing and improving the quality management system;
(k) Planning and implementing audit sessions on internal systems, with particular attention to the areas which have shown the most deficiencies;
(l) Implement and support process and product audits for the automotive sector with the Process Owners;
(m) Planning and implementing appropriate corrective/preventive actions in a manner to eliminate systematic causes of errors/breakdowns/anomalies, on processes and products;
(n) Analyzing the data acquired by collecting the business indicators;
(o) Preparing prompt and objectives records of tests and checks carried out;
(p) Collaborating on training and raising awareness of personnel on topics of quality and environmental;
(q) Collaborating on training and qualification of personnel responsible for controls;
(r) Collaborating on assessment and analysis of customer satisfaction;

SALES
(s) Searching for new market opportunities;
(t) Consolidating and retaining the relationship with customers acquire;
(u) Reducing exposure on customers considers as not very solvent and actively working to recover credit;
(v) Guaranteeing correct allocation of costs for formulation of estimates/proposals;
(w) Collaborating with the technical office on the input data analysis;
(x) Collecting customer requests in an increasingly precise and prompt manner and transforming them into detailed specifications for the technical office;
(y) Promoting and consolidating assessment and analysis of customer satisfaction;

TECHNICAL OFFICE
(z) Maintaining and updating the contents of the Project List (summary of the periodic project meetings) and the contents of APQP (ISO TS16949) in order to make the evaluation of the progress of the process development more complete and comprehensible;
(aa) Support Customers in their needs rapidly with the collaboration of any agencies concerned;
(bb) Perform life cycle analysis by product family

PRODUCTION
(a) Supervising correct use of the component production systems;
(b) Guaranteeing correct development and control of the activities defined within the processes in order to minimize any non-conformities in terms of both quality and quantity;
(c) Realizing the production volumes foreseen by the “skedula” system planning;
(d) Systematically training the personnel involved in the presses;
(e) Collaborating on qualification of control personnel;
(f) Actively participating in meetings for the definition of maintenance activities and providing indications for the improvement of the same;
(g) Preparing suitable records for maintenance of infrastructures and auxiliary systems (refrigerators, compressors, etc.);

PURCHASING
(a) Guaranteeing a type of procurement which takes into account effective company requirements in terms of the budget defined by Management;
(b) Consolidating the relationship with vendors in order to rationalize purchases and maintain purchasing flexibility and the ability to negotiate prices and deliveries over time;
(c) Planning and auditing environmental service providers;

The aforementioned objectives are detailed in the improvement plan and in the objectives of the indicators which define the activities to be performed, responsibilities and implementation times.

Date: 08/01/2018

The Managing Director
Clemente Curta